How to Connect a Purchased Domain to Your Website

Domains & Publishing · https://thewebops.com/help-center/domains-publishing/how-to-connect-a-purchased-domain-to-your-website/

After purchasing a domain in WebOps, you can connect it to one of your websites once the domain becomes Active.

This guide explains all available ways to link a purchased domain to your website.

Before You Start

Before connecting a domain, make sure:

- the DNS Status is **Active**
- the domain is using WebOps nameservers

Domains with the following statuses cannot be linked:

- Propagating
- Pending
- Error
- External

Only Active domains can be connected to websites.

Method 1: Connect from Domains Portfolio

Step 1: Open the Domains Portfolio Page

Log in to your WebOps dashboard:
app.thewebops.com

From the left sidebar, click **Domains**.

You will be redirected to the Domains Portfolio page.

Step 2: Open the Link to Website Modal

Click the three dots menu next to the domain you want to connect.

Then click **Link to Website**.

A linking modal will appear.

Step 3: Select the Website

Inside the modal:

- choose the website you want to connect the domain to
- optionally open **Advanced Options** and enter a **subdomain**

Then click **Link**.

Method 2: Connect from the Website Home Page

Step 1: Open Your Website Dashboard

Open the website you want to connect the domain to.

Then use one of the following options:

- click **Connect domain** from the status panel at the top of the page
- click **Connect** from the **Connect your domain** step inside the setup checklist

Both options open the domain connection flow.

Step 2: Choose Connect Existing Domain

Inside the Connect Domain modal, select:

Connect Existing Domain

Step 3: Select the Purchased Domain

WebOps will display:

- purchased domains only
- domains with DNS Status = Active only

Select the domain you want to connect.

Then click **Link**.

Method 3: Connect from the Connected Domains Page

Step 1: Open the Connected Domains Page

Inside your website dashboard:

- open **Connected Domains** from the sidebar

You will see the Connected Domains page.

Step 2: Click Add New Domain

Click:

Add New Domain

A modal will appear with multiple connection options.

Step 3: Choose Connect Existing Domain

Select:

Connect Existing Domain

Then select the purchased domain you want to connect.

What Happens After Connecting?

After the domain is connected successfully:

- it will appear in the Connected Domains page
- SSL will activate automatically
- your website will start using the connected domain
- the newly connected domain will automatically become the Primary Domain

SSL activation may take a few minutes depending on DNS propagation.

Important Notes

- A domain cannot be linked if the DNS Status is not Active
- Domains using external nameservers cannot be linked
- Already linked domains or subdomains cannot be linked again
- SSL activation starts automatically after linking